

# Nambour Office

Our office is conveniently located in Nambour  
We are open 9am to 4.30pm Monday  
to Friday, except public holidays  
**Phone (07) 5441 3837**



# Contacts

**If you are experiencing homelessness, please call  
our office number on  
(07) 5441 3837**

**In the event of an emergency, contact  
000  
(you can dial 000 without phone credit)**

**DV Connect Women's Line  
1800 811 811 (free call)**

**DV Connect Men's Line  
1800 600 636 (free call)**

**Lifeline  
13 11 14**

**1800RESPECT  
1800 737 732**



Providing short term  
supported accommodation,  
and domestic and family  
violence related supports



## Who we are

**We provide a regional, person-centred service that responds with dignity and respect to the needs of people who are experiencing homelessness, at risk of homelessness or who are experiencing gendered violence.**

## What we do

- Provide secure accommodation for women and children escaping domestic and family violence
- Provide short term accommodation options in the community for families
- Provide assessment, information and referrals

## What kind of support is offered?

- Case management support throughout your tenancy with us to assist you to plan and achieve your goals
- Support to access specialist services including health, legal, counselling, parenting, relationship, educational and employment
- Budgeting support and referral to specialised financial counselling services
- Access to information and support to be heard
- Confidential conversations to assess supports needed and to refer to appropriate services
- Assistance to build capacity to overcome barriers to access longer term housing

## What can I expect?

- To be treated respectfully
- To know that any information you provide will be treated confidentially
- Housing provided on a short-term basis with timeframes which reflect the needs of each individual situation

## What Next?

**Call us on  
(07) 5441 3837  
to discuss your  
circumstances**